



SOUTH GRANGE MEDICAL GROUP PRACTICE

SOUTH GRANGE MEDICAL CENTRE, TRUNK ROAD, ESTON, MIDDLESBROUGH, TS6 9QG

LAGAN SURGERY, 20 KIRKLEATHAM STREET, REDCAR, TS10 1TZ

WEBSITE: www.southgrangemedical.co.uk

New Patient Child Registration Pack

This pack contains everything you will need to register as a new patient with us.

Our practice leaflet is enclosed which tells you about the practice and the services we provide. Lots more information is available on our website www.southgrangemedical.co.uk

It is a patient's responsibility to fill out all these forms with the correct information to ensure their medical record contains the right information.

Welcome to South Grange Medical Group Practice

Please complete this short Health Questionnaire which will help us until your full medical records arrive. Please complete this accurately.

If you are taking any regular medication, please make an appointment to see a Healthcare Assistant within 2 weeks of registering. All patients are welcome to book a new patient medical should they wish to do so.

While you are registered with us, we ask that you:-

- Let us know of any change of name, address or telephone number.
- Arrive on time for your appointments or cancel them in good time.
- Keep telephone calls brief and avoid calling at peak times for non-urgent matters.
- Take responsibility for your own health and that of your dependants, taking our advice or telling us if you do not intend to do so.
- Do not make unreasonable demands.
- Attend any Chronic Disease Management clinics if advised.
- Avoid absolutely any verbal or physical abuse of our staff. If you wish to make a complaint or register a concern, our staff will advise you how to do so. Any form of abuse will result in the immediate removal from our Practice list.
- **If you persistently fail to attend appointments you will be removed from the Practice List.**

New Patient Registration Form - Child

Please complete all pages in full using block capitals

1. Background Details

Your Child Details

Child Name		Gender	
Address		Date of Birth	
		Home Telephone	

Parent or Guardian Details

Your Name		Relationship	
Address		Home Telephone	
		Work Telephone	
Mobile Telephone	I consent to be contacted* by SMS on this number:		
Email	I consent to be contacted* by email at this address:		
Family Registered With Us			

* It is your responsibility to keep us updated with any changes to your telephone number, email & postal address.

We may contact you with appointment details, test results or health campaigns

If you do not consent to being contacted by SMS or Email, please tick here: SMS Email

Other Details

Country of Birth				
School				
Ethnicity	<input type="checkbox"/> White (UK)	<input type="checkbox"/> Black Caribbean	<input type="checkbox"/> Bangladeshi	<input type="checkbox"/> Arabic
	<input type="checkbox"/> White (Irish)	<input type="checkbox"/> Black African	<input type="checkbox"/> Indian	<input type="checkbox"/> Chinese
	<input type="checkbox"/> White (Other)	<input type="checkbox"/> Black Other	<input type="checkbox"/> Pakistani	<input type="checkbox"/> Other
Religion	<input type="checkbox"/> C of E	<input type="checkbox"/> Buddhist	<input type="checkbox"/> Sikh	<input type="checkbox"/> No religion
	<input type="checkbox"/> Catholic	<input type="checkbox"/> Hindu	<input type="checkbox"/> Jewish	
	<input type="checkbox"/> Other Christian	<input type="checkbox"/> Muslim	<input type="checkbox"/> Jehovah's Witness	<input type="checkbox"/> Other:
Housing	<input type="checkbox"/> Own Home	<input type="checkbox"/> Refugee		
	<input type="checkbox"/> Sheltered House	<input type="checkbox"/> Asylum Seeker		
Armed Forces	<input type="checkbox"/> Family Member			

Communication Needs

Language	What is your main spoken language? Do you need an interpreter? <input type="checkbox"/> Yes <input type="checkbox"/> No
Communication	Do you have any communication difficulties? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes please identify below <input type="checkbox"/> Hearing aid <input type="checkbox"/> Large print <input type="checkbox"/> British Sign Language <input type="checkbox"/> Lip reading <input type="checkbox"/> Braille <input type="checkbox"/> Makaton Sign Language <input type="checkbox"/> Guide dog

2. Medical History

Medical History

Has your child suffered from any of the following conditions?

Asthma Depression Diabetes Epilepsy

Any other conditions, operations or hospital admission details:

If your child is currently under the care of a Hospital or Consultant outside our area, please tell us here:

Family History

Please record any significant family history of close relatives with medical problems and confirm which relative e.g. mother, father, brother, sister, grandparent

Asthma..... Heart Disease..... Diabetes..... Depression.....
 COPD..... Stroke..... Kidney Disease..... Thyroid.....
 Epilepsy..... Blood Pressure..... Liver Disease..... Cancer.....

Other:

Allergies

Please record any allergies or sensitivities below

Current Medication

Please check and include as much information about your child's current medication below.

If they have a previous repeat medication list please give this to us & they may need a medication review appointment.

3. Further Details

Electronic Prescribing

If you would like your child's prescriptions to go electronically, please provide details of the pharmacy you would like to use:

Pharmacy:

Parent or Guardian Signature

Signature

I confirm that the information I have provided is true to the best of my knowledge

Name

Date

4. Sharing Your Health Record

Your Health Record

Do you consent to your GP Practice sharing your Child's health record with other organisations who care for them?

- Yes *(recommended option)*
 No, except in an emergency
 No, never *(not recommended, please discuss this with your GP before ticking this option)*

Do you consent to your GP Practice viewing your Child's health record from other organisations that care for them?

- Yes *(recommended option)*
 No

Your Summary Care Record (SCR)

Do you consent to your child having an Enhanced Summary Care Record with Additional Information?

- Yes *(recommended option)*
 No

Parent or Guardian Signature

Signature	
Name	
Date	

Sharing Your Health Record

What is your health record?

Your health record contains all the clinical information about the care you receive. When you need medical assistance it is essential that clinicians can securely access your health record. This allows them to have the necessary information about your medical background to help them identify the best way to help you. This information may include your medical history, medications and allergies.

Why is sharing important?

Health records about you can be held in various places, including your GP practice and any hospital where you have had treatment. Sharing your health record will ensure you receive the best possible care and treatment wherever you are and whenever you need it. Choosing not to share your health record could have an impact on the future care and treatment you receive. Below are some examples of how sharing your health record can benefit you:

- Sharing your contact details This will ensure you receive any medical appointments without delay
- Sharing your medical history This will ensure emergency services accurately assess you if needed
- Sharing your medication list This will ensure that you receive the most appropriate medication
- Sharing your allergies This will prevent you being given something to which you are allergic
- Sharing your test results This will prevent further unnecessary tests being required

Is my health record secure?

Yes. There are safeguards in place to make sure only organisations you have authorised to view your records can do so. You can also request information regarding who has accessed your information from both within and outside of your surgery.

Can I decide who I share my health record with?

Yes. You decide who has access to your health record. For your health record to be shared between organisations that provide care to you, your consent must be gained.

Can I change my mind?

Yes. You can change your mind at any time about sharing your health record, please just let us know.

Can someone else consent on my behalf?

If you do not have capacity to consent and have a Lasting Power of Attorney, they may consent on your behalf. If you do not have a Lasting Power of Attorney, then a decision in best interests can be made by those caring for you.

What about parental responsibility?

If you have parental responsibility and your child is not able to make an informed decision for themselves, then you can make a decision about information sharing on behalf of your child. If your child is competent then this must be their decision.

What is your Summary Care Record?

Your Summary Care Record contains basic information including your contact details, NHS number, medications and allergies. This can be viewed by GP practices, Hospitals and the Emergency Services. If you do not want a Summary Care Record, please ask your GP practice for the appropriate opt out form. With your consent, additional information can be added to create an Enhanced Summary Care Record. This could include your care plans which will help ensure that you receive the appropriate care in the future.

How is my personal information protected?

South Grange Medical Group Practice will always protect your personal information. For further information about this, please see our Privacy Notice on our website or please speak to a member of our team

For further information, please see: www.nhs.uk/NHSEngland/thenhs/records

5. Online Access To Your Health Record

I wish to have online access for my child to: *Please tick all that apply*

- View & book appointments
- View & request medication
- Access my coded medical record (*contains any medical codes that have been recorded*)
- Access my full medical record (*contains medical codes **and** any free text that has been recorded*)
- Access my Summary Care Record
- Complete online questionnaires

I wish to access my child's medical record. I understand & agree with each statement: *Please tick all that apply*

- I have read and understood the 'Important Information' section below
- I will be responsible for the security of the information that I see or download
- If I choose to share my information with anyone else, this is at my own risk
- I will contact the practice immediately if I suspect that my account has been accessed without my agreement
- If I see information in my record that it not about me, or is inaccurate I will log out immediately and contact the practice as soon as possible

Please bring photographic proof of your identification for the process to be completed.

Parent or Guardian Signature

Signature

Name

Date

FOR PRACTICE USE ONLY:

Identity verified through

- Photo ID
- Professional Vouching

Name of Verifier

Date

Access to GP Online Services

Important Information – Please read before completing form below

If you wish to, you can now use the internet (via computer or mobile app) to book appointments with a GP, request repeat prescriptions for any medications you take regularly and look at your medical record online. You can also still use the telephone or call in to the surgery for any of these services as well. It's your choice.

It will be your responsibility to keep your login details and password safe and secure. If you know or suspect that your record has been accessed by someone that you have not agreed should see it, then you should change your password immediately. If you are unable to do this for some reason, we recommend that you contact the practice so that they can remove online access until you are able to reset your password.

If you print out any information from your record, it is also your responsibility to keep this secure. If you are at all worried about keeping printed copies safe, we recommend that you do not make copies at all.

During the working day it is sometimes necessary for practice staff to input into your record, for example, to attach a document that has been received, or update your information. Therefore you will notice admin/reception staff names alongside some of your medical information – this is quite normal.

The definition of a full medical record is all the information that is held in a patient's record; this includes letters, documents, and any free text which has been added by practice staff, usually the GP. The coded record is all the information that is in the record in coded form, such as diagnoses, signs and symptoms (such as coughing, headache etc.) but excludes letters, documents and free text.

Before you apply for online access to your record, there are some other things to consider. Although the chances of any of these things happening are very small, you will be asked that you have read and understood the following before you are given login details.

Forgotten history

There may be something you have forgotten about in your record that you might find upsetting.

Abnormal results or bad news

If your GP has given you access to test results or letters, you may see something that you find upsetting to you. This may occur before you have spoken to your doctor or while the surgery is closed and you cannot contact them.

Choosing to share your information with someone

It's up to you whether or not you share your information with others – perhaps family members or carers. It's your choice, but also your responsibility to keep the information safe and secure.

Coercion

If you think you may be pressured into revealing details from your patient record to someone else against your will, it is best that you do not register for access at this time.

Misunderstood information

Your medical record is designed to be used by clinical professionals to ensure that you receive the best possible care. Some of the information within your medical record may be highly technical, written by specialists and not easily understood. If you require further clarification, please contact the surgery for a clearer explanation.

Information about someone else

If you spot something in the record that is not about you or notice any other errors, please log out of the system immediately and contact the practice as soon as possible.

For further information, please see:

www.nhs.uk/NHSEngland/AboutNHSservices/doctors/Pages/gp-online-services.aspx